## **BRIDESMAIDS ORDER AND POLICY**

• Your dress is manufactured and not custom made. The manufacturer's size chart is simply to determine which size best matches your measurements. Dresses come in standard sizes, so alterations are required on most gowns. For your convenience alterations are offered in our store for an additional charge; alterations are NOT included in the price of the gown.

• Please have an area bridal shop take your measurements for you. Most will do this without charge. Manufacturers cut gowns in standard length. Extra length adds 5" to the length and incurs an additional charge. If you are over 5'8", you will need to order extra length.

• Extra charges for larger sizes are indicated by the manufacturer of your gown. Select the size that will require the least alterations and will be easiest to alter. Always remember it is easier to take in a dress than to let one out. Most gowns are not manufactured with any seam allowance. If one part of your body measures for a larger size, order according to the largest measurement.

CHOOSING YOUR SIZE (see attached size chart) Measurements at largest points!

 My measurements:
 Bust \_\_\_\_\_
 Waist \_\_\_\_\_
 Hips \_\_\_\_\_
 Height \_\_\_\_\_
 Weight \_\_\_\_\_

 What dress size do you want Dimitra Designs to order for you? \_\_\_\_\_\_
 Initials \_\_\_\_\_\_
 \_\_\_\_\_\_\_

Shoe Size \_\_\_\_\_ Initials \_\_\_\_\_

If there is a change in your measurements or weight any additional adjustments will be at an additional cost.

Do you authorize the bride to pick up your dress? Yes\_\_\_\_ No\_\_\_\_ Initials \_\_\_\_\_

## PLEASE READ CAREFULLY

1. All blanks on this form must be completed and the contract signed before your order can be placed. **To avoid confusion, orders cannot be accepted by phone**. Bridesmaid's dresses must be ordered as a group and cannot be ordered until all the forms are in. To avoid the entire party incurring additional charges for rush orders, your form and payment must be received by the due date.

2. Your dress is manufactured – not custom made. Measurements are taken simply to compare to the size chart to decide which size is closest to your measurements. If one part of your body measures for one size and another part measures for another, order to accommodate the largest part of the body. If there is a change in your weight and measurements the size, you chose now may not fit. We are not responsible for those changes.

3. All communications about changes and deliveries will be with the bride. Only the bride can make changes or modification to their order in writing either in the store, via email or letter. No changes over the phone will be accepted.

4. Hemming and other alterations will likely be needed; alterations are your responsibility. They are not included in the price of the dress. Dimitra Designs Inc. will be happy to discuss your size selection by phone, but the size choice is yours. Should you order your dress too small, the dress cannot be returned to the store or manufacturer. Your ONLY option will be gussets to make the dress bigger (this incurring an additional expense for fabric, freight and labor) or to replace the dress at full price plus any other charges incurred by Dimitra Designs Inc.

5. Dimitra Designs Inc. is not responsible for dye lot discoloration. Dyes will vary when mixing fabrications.

6. Because of the nature of our business, we give **NO REFUNDS** and special ordered merchandise cannot be returned or exchanged.

7. Should the event or wedding be canceled, you are obligated to take the merchandise that has been ordered for you. If the order has not been placed or can be canceled, an in-store credit, minus a \$40.00 service charge, will be issued. The in-store credit is non-transferable and is good for one year from the date of issue.

8. Dresses that are to be shipped must be paid in full plus an additional \$25.00 shipping fee at the time they are ordered. Dresses will be shipped to the below address per your request. **NO POST OFFICE BOXES**.

Shipping Address:	
City/ State / Zip code:	

9. Dresses not picked up within 30 days will be charged a storage fee of \$50.00 per month. After three months (90 days) merchandise is considered abandoned by the buyer and will be placed in store inventory. No refunds or credits will be given

10. In the event of dispute, the purchaser will be responsible for reasonable costs for collection and/or cost for any disputes including attorney's fees, court costs, etc.

11. A rush fee will be incurred for bridesmaids who did not meet the deadline; their orders will be placed separately. If the bride decides to hold the order a rush fee will be incurred by the entire party.

## I HAVE READ AND UNDERSTAND THE ABOVE CONTRACT

By signing below, I am stating that I understand that I am responsible for the dress size I choose, and all articles present in this contract.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

All sales are final. No refunds or exchanges